



**Lufthansa**  
**Aviation Training**

Train smart. Fly safe.



# **Vienna.** Your Simulator Training Guide.

## Map

Lufthansa Aviation Training Center	<b>3</b>
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## Directions

By Aircraft	<b>4</b>
By Car	<b>5</b>
By Train and Bus	<b>6</b>
Train and Bus Schedule	<b>7</b>

## Simulators

Overview	<b>8</b>
----------	----------

## Floor Plans

Building 974 / Ground Floor	<b>9</b>
Building 974 / First Floor	<b>10</b>
Building 974 / Second Floor	<b>11</b>

## Services

Services of Lufthansa Aviation Training	<b>12</b>
Business Services	<b>14</b>
Food and Beverages	<b>15</b>
Lockers, Parking, First Aid	<b>16</b>
Customer Satisfaction Management	<b>17</b>

The Vienna Aviation Campus is located in the immediate vicinity of Vienna International Airport, which, as Austria's largest commercial airport, is easily accessible by public transportation.



# Directions / By Aircraft

Whether you arrive by air or come to the airport on a train or bus from Vienna, please take the "Airport Shuttle" bus (Terminal 3, arrivals, bus stop no. 1). The shuttle to the Training Center takes 10 minutes. Please get off at the Austrian Airlines (AUA) main entrance.



— By "Airport Shuttle"

More information:

- By Car** > 5
- By Train and Bus** > 6
- Bus Schedule** > 7

# Directions / By Car

From Vienna, take the A4 motorway in direction to the airport. Leave the motorway at exit “Flughafen Wien Schwechat” and follow the signs in direction “Fischamend West/ Schwechat”. Take B9 road in direction “Schwechat” and exit at “Austrian Airlines Flughafen Basis”, which is next to a car park.



— By car

More information:

**By Aircraft** > 4

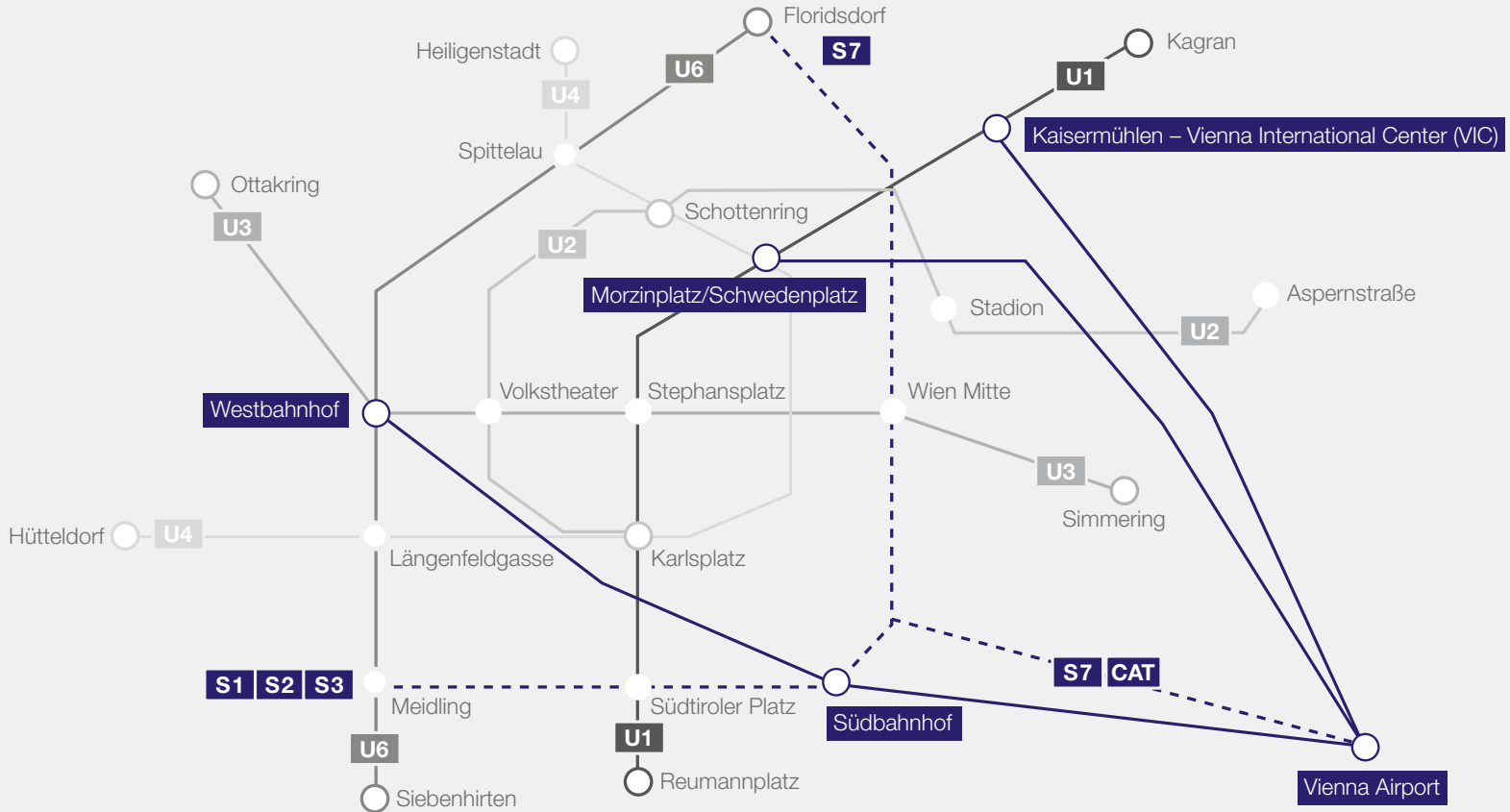
**By Train and Bus** > 6

# Directions / By Train and Bus (external)

The City Airport Train (CAT) takes you directly from “Wien Mitte” to the airport every 30 minutes. The S7 suburban train from “Wien Mitte” takes about 30 minutes.

Various bus lines (Vienna Airport Lines) serving different points in Vienna take you directly to and from the airport.

- Train station
- - - By train
- Bus stop
- By bus



The departure and arrival times of the current schedules are posted at the stations.

## From Vienna City to Lufthansa Aviation Training Center Vienna

### S7 Wien City > Vienna Airport

**04:30** Wien Mitte  
 ↓  
**04:30–23:45**  
 every 30 min.  
 ↓  
**04:55** Vienna Airport

### CAT Wien City > Vienna Airport

**05:36** Wien Mitte  
 ↓  
**05:36–23:06**  
 every 30 min.  
 ↓  
**05:52** Vienna Airport

### Airport Shuttle Vienna Airport > AUA

**05:30** Airport Arrival  
 ↓  
**05:30–08:30** every 15 min.\*  
**08:30–14:00** every 30 min.  
**14:00–16:00** every 15 min.\*  
**16:00–23:30** every 30 min.  
 ↓  
**05:43** AUA Main Entrance

## From Lufthansa Aviation Training Center Vienna to Vienna City

### Airport Shuttle\* AUA > Vienna Airport

**05:52** AUA Main Entrance  
 ↓  
**05:52–23:52**  
 every 30 min.  
 ↓  
**06:00** Vienna Airport

### S7 Vienna Airport > Wien City

**04:53** Vienna Airport  
 ↓  
**04:53–00:17**  
 every 30 min.  
 ↓  
**05:18** Wien Mitte

### CAT Vienna Airport > Wien City

**06:06** Vienna Airport  
 ↓  
**06:06–23:36**  
 every 30 min.  
 ↓  
**06:22** Wien Mitte

\* From October to May: every 30 min.

## Full-Flight Simulators Airbus

Airbus A320-200 (FT22)

**Bldg. 974, First Floor** > 10

Airbus A320-200 (FT53)

**Bldg. 974, First Floor** > 10

## Full-Flight Simulator Embraer

Embraer EMB-190 (FT64)

**Bldg. 974, First Floor** > 10

## Full-Flight Simulator Bombardier

Bombardier Q400 (FT54)

**Bldg. 974, First Floor** > 10

## Mock-Up Airbus

Airbus A320

**Bldg. 974, Second Floor** > 11

## Mock-up Bombardier

Bombardier Q400

**Bldg. 974, Second Floor** > 11

## Flat Panel Trainer Airbus

Airbus A320

**Bldg. 974, Ground Floor** > 9

## Flat Panel Trainer Embraer

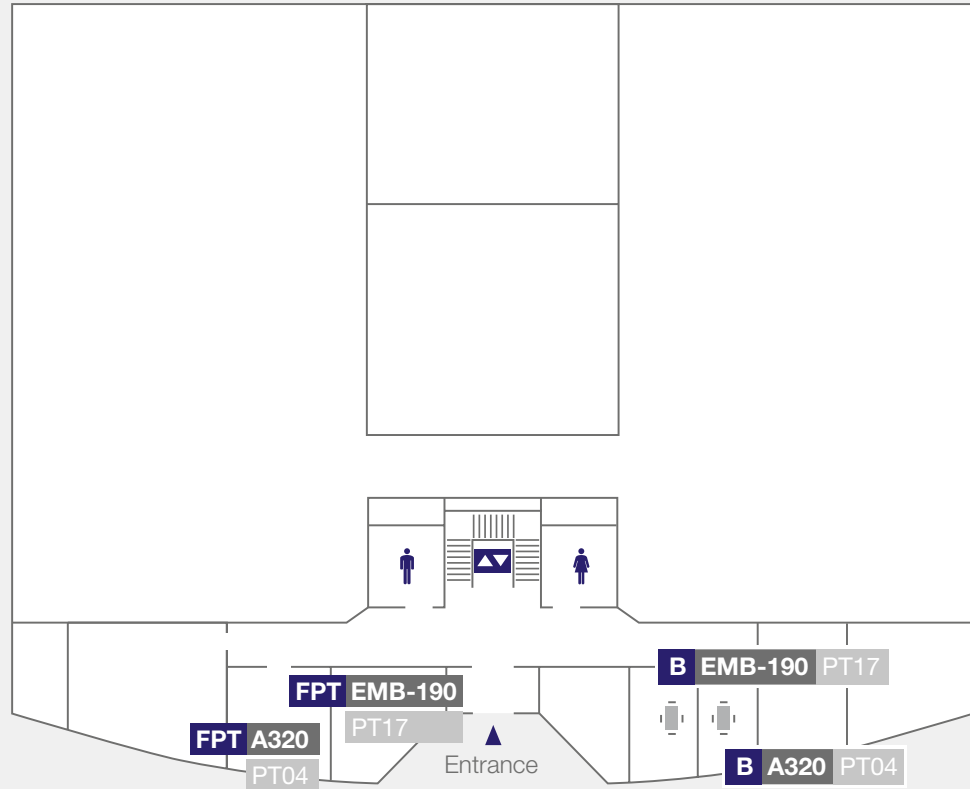
Embraer EMB-190

**Bldg. 974, Ground Floor** > 9



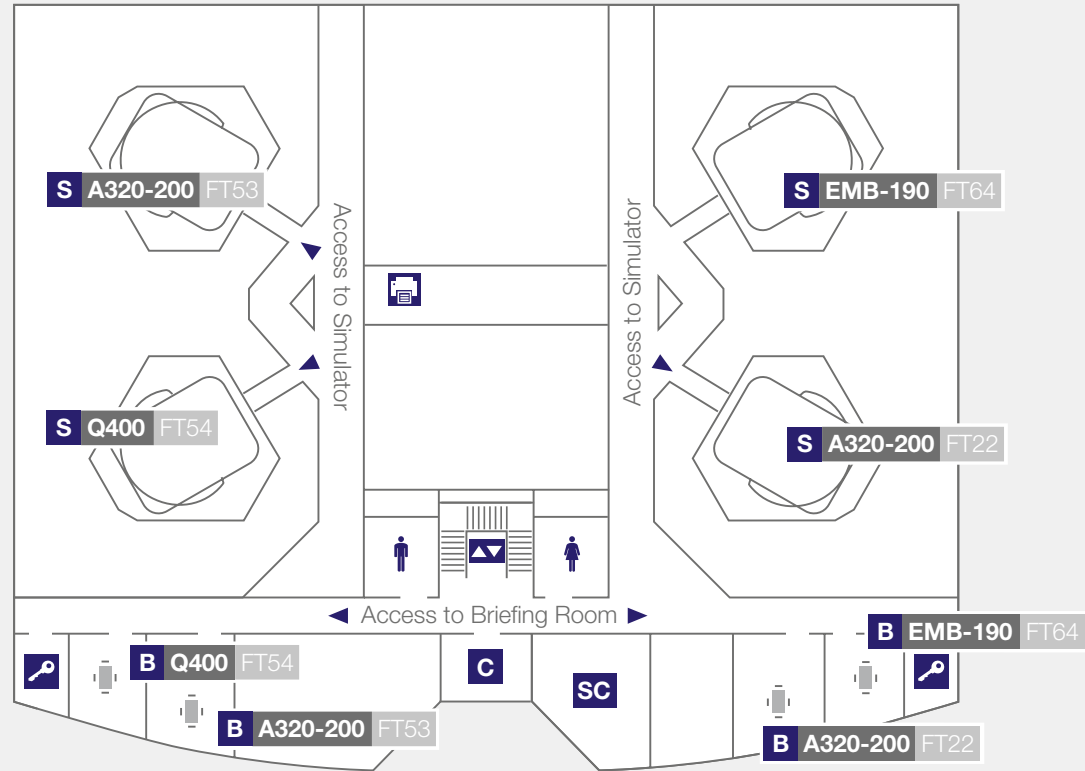
To get to your simulator training from the Austrian Airlines main entrance, follow the directions to Building 974. The porter at the entrance will be happy to assist you.

- B** Briefing Room
- FPT** Flat Panel Trainer
- ▲▼** Lift
- ♂♀** Restroom



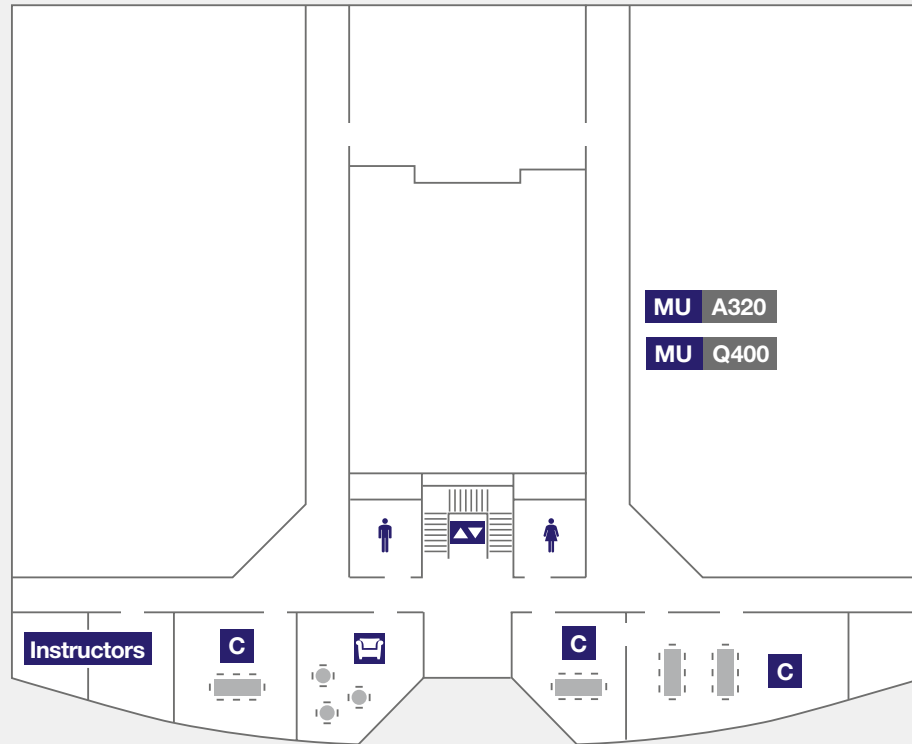
On the First Floor of the building, you'll find the Full-Flight Simulators. The Briefing Rooms can also be found on this level. You may use the lockers to securely store your luggage.

- SC** Service Center
- S** Full-Flight Simulator
- B** Briefing Room
- C** Conference Room
- ▲▼** Lift
- ♂♀** Restroom
- 🔑** Lockers
- 📄** Copy Room



There are three conference rooms located on the Second Floor of the building. The Break Room offers internet access as well as a place to relax during breaks. Cold and hot beverages as well as snacks are available in the Break Room. You'll also find a service telephone for questions regarding hotel and flight bookings.

- MU** Mock-up
- C** Conference Room
- ▲▼** Lift
- ♂♀** Restroom
- ☎** Break Room



## GROUP SERVICES OF LUFTHANSA AVIATION TRAINING

1/2

We are there for you: 24 hours a day, 7 days a week.

**Phone:** +49 (0)69 696 72 444

**Fax:** +49 (0)69 696 93 950

**E-mail:** [info@lat.dlh.de](mailto:info@lat.dlh.de)

## SERVICE CENTER VIENNA

You concentrate on your training; we handle everything else. Our Service Center is always there for you – either to book a flight, hotel or taxi or to answer questions and provide useful tips and information.

**Opening hours: Mon–Fri 9:00 a.m.–3:00 p.m.**

**Lufthansa Aviation Training Center  
Austrian Airlines Base, Bldg. 974  
Administration, Room A.1.06, First Floor  
1300 Vienna Airport**

**Phone:** +43 51766-76613

**Fax:** +43 51766-76611

**E-mail:** [info@lat.dlh.de](mailto:info@lat.dlh.de)

**Bldg. 974, First Floor** > 10

## **SIM KEY CARD**

2/2

Please obtain your SIM key card at the AUA Security, main entrance,  
24 hours a day, 7 days a week.

**Bldg. 974, Ground Floor** > 9

## INTERNET

Terminals with free internet access:

### Break Room

**Bldg. 974, Second Floor > 11**

## WLAN ZONES

### All Rooms

## COPY ROOM

### Aisle between the two simulator halls

**Bldg. 974, First Floor > 10**

## FURTHER QUESTIONS

Please ask our colleagues at the Service Center or at Maintenance.

They will be glad to assist you.

### Service Center

**Bldg. 974, First Floor > 10**

## RESTAURANT

Our restaurant in Building 976 serves you lunch, snacks and a selection of beverages.

**Opening hours: Mon–Fri 8:00 a.m.–3:30 p.m.**

**Lunch: 11:30 a.m.–2:00 p.m.**

## VENDING MACHINES

Snacks are available from the vending machines, 24 hours a day, 7 days a week.

**Break Room**      **Bldg. 974, Second Floor**      **> 11**

## LOCKERS

There are lockers available for your manuals.

**Bldg. 974, First Floor** > 10

## PARKING

There are parking spaces in front of and behind Building 974.

If these are full, please ask the porter at the Austrian Airlines main entrance for access to the Austrian Airlines parking lot next to Building 976.

**Lufthansa Aviation Training Center** > 3

## FIRST AID

Trained first aid staff can be requested via the Service Center.

**Bldg. 974, First Floor** > 10



## **WE VALUE YOUR FEEDBACK**

1/2

As a company with a strong customer focus, we do everything we can to provide the finest service possible. Your suggestions or criticism can help us to improve. We look forward to receiving your comments via any of the channels listed below.

## **HOTLINE**

All our Briefing Rooms have a telephone and a list of numbers to dial if you have any queries, or would like to provide feedback. Your call will be answered personally by a staff member of Lufthansa Aviation Training.

## **OUR STAFF**

Our Service Center or Maintenance colleagues will be happy to receive your feedback and forward it to the right place. If you'd like to track your feedback's progress, please leave your contact data so we can respond.

## **eTLB SATISFACTION SURVEY**

2/2

After your simulator session, a short satisfaction survey will appear on the display of your eTLB. This takes just two minutes to complete, and we would greatly appreciate your co-operation. You'll find an eTLB on every simulator.

## **E-MAIL AND CONTACT**

Like to send feedback from outside the Training Center?

Please e-mail us at [info@lat.dlh.de](mailto:info@lat.dlh.de), or visit our website [www.lufthansa-aviation-training.com](http://www.lufthansa-aviation-training.com) and use the contact form in the contact area.



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